



# Dr. "Dutch" Mumphord H. Kendall, IV

9212 Vevey Road  
Louisville, KY 40291  
Cell Phone (502) 262-6986  
E-mail: [Dutch.Kendall@IndWes.edu](mailto:Dutch.Kendall@IndWes.edu)

## Profile

Accomplished business leader now pursuing a career in higher education instruction and research. Results-oriented change agent with a reputation for strategic thinking, dynamic leadership, and outstanding communication skills. Twenty years of progressive experience with demonstrated proficiency in project management, problem solving, negotiations, statistics, finance, writing, and market analysis.

## Education

### **Bachelor of Science, Mechanical Engineering**

### **Bachelor of Science, Economics**

1990 – 1994                      Rose-Hulman Institute of Tech.    Terre Haute, IN  
• Graduated Magna Cum Laude with a perfect 4.0 GPA in Economics

### **Master of Arts, Finance**

1998 – 2000                      Webster University                      Jeffersonville, IN  
• Graduated Summa Cum Laude with a perfect 4.0 GPA

### **Master of Business Administration**

2001 – 2003                      Webster University                      Jeffersonville, IN  
• Graduated Summa Cum Laude with a perfect 4.0 GPA

### **Doctorate of Philosophy, Organization and Management**

2008 – 2012                      Capella University                      Minneapolis, MN  
• Graduated with a perfect 4.0 GPA and "Distinction Honors"

## Professional Experience

### **Assistant Professor**

4/2013 – Current                      Indiana Wesleyan University                      Louisville, KY  
• Teaching Finance, Organizational Development in MBA program  
• Pursuing writing and research projects in Workplace Spirituality

### **Consultant and Program Manager – Sourcing Initiatives**

4/2013 – Current                      GE Appliances                      Louisville, KY  
• Advise leadership team on special projects, develop training programs

### **Purchasing Manager – New Product Introductions**

10/2008 – 4/2013                      GE Appliances                      Louisville, KY  
• Designed and now lead teams which build new product supply chains

### **Purchasing Team Leader - Plastics, Resins, and Chemicals**

10/2006 – 10/2008                      GE Consumer & Industrial                      Louisville, KY  
• Recruited, trained, managed newly created \$450 MM Sourcing team

### **Purchasing Program Manager - Commodities Hedging and Risk**

07/2006 – 10/2006                      GE Consumer & Industrial                      Louisville, KY  
• Responsible for developing and executing commodity hedging strategies

### **Purchasing Team Leader - Raw Materials**

02/2004 – 7/2006      GE Consumer & Industrial      Louisville, KY

- Managed group responsible for sourcing \$750 MM in raw materials

### **BlackBelt - Sourcing**

08/2002 – 02/2004      GE Appliances      Louisville, KY

- Used Six Sigma tools to support and execute critical company initiatives

### **Purchasing Team Leader - Plastic Resins and Molded Components**

11/2001 – 08/2002      GE Appliances      Louisville, KY

- Lead team responsible for sourcing \$230 MM in plastic parts and resins

### **Purchasing Team Leader - Plastic Resins**

11/2000 – 11/2001      GE Appliances      Louisville, KY

- Lead team responsible for sourcing \$130 MM in plastic raw materials

### **Purchasing Agent - Molded Plastic Components**

03/1999 – 11/2000      GE Appliances      Louisville, KY

- Responsible for globally sourcing \$40 MM in molded plastic parts

### **Purchased Material Quality Engineering Team Leader**

09/1998 – 03/1999      GE Appliances      Louisville, KY

- Supervised team of PMQEs to launch major NPI programs

### **Purchased Material Quality Engineer - New Product Introductions**

06/1996 – 09/1998      GE Appliances      Louisville, KY

- Used modern quality techniques to flawlessly execute NPI programs

### **Manufacturing Management Training Program (6-Month Rotations)**

06/1994 – 06/1996      GE      Louisville, KY / Fort Wayne, IN

- Purchasing Agent: Responsible for globally sourcing \$20 MM in EMD
- Work Team Leader: Responsible for asm. line performance, 70 workers
- QC Engineer: Supervised 2<sup>nd</sup> shift quality workers, solved QC problems
- Support Engineer: Responsible for equipment maintenance, line setup

### **Professional Qualifications and Training**

- Licensed Engineer-in-Training (1994)
- GE Foundations of Leadership Course (1994)
- Technology and Processes Introduction Course (1995)
- Graduate of GE's 2-year Operations Management Leadership Program (1996)
- Structured Problem Solving Course (1996)
- Conflict Management Course (1996)
- Negotiations Strategies Course (1997)
- Workout / Facilitation Course (1997)
- Purchasing Development Course (1999)
- NAPM Certified Purchasing Manager (1999)
- Managerial Skills Development Course (2000)
- GE Management Development Course for new executives (2003)

- Six Sigma Certified Black Belt (2004)
- Hiring and Interview Skills Training (2009)
- Crucial Communications Skills Course (2010)
- Sourcing Legal Training – UCC, Contract Formation (2014)
- Manufacturing Fundamentals of Leadership Course (2014)
- Certified Trainer, Institute for Supply Management (2014)

**Awards and Honors**

- Achieved average overall instructor rating of 4.96/5 from students at Indiana Wesleyan University over the last 10 courses.
- Recipient of Twelve GE Management Awards, a One Team Award, and Thirteen GE Stock Option Grants for Exemplary Performance. Named GE Purchasing “Change Agent of the Year” in 2003.
- Graduated from Rose-Hulman with a perfect 4.0 GPA in Economics. Achieved two separate Bachelor’s degrees in only a four year period. Received Wall Street Journal award for excellence in economics.
- Completed doctoral research on workplace spirituality and motivation.

**Other Qualifications**

- Founded a biblically-based social enterprise which owned and operated two small businesses in Louisville. Acted as board member and finance advisor for four years.
- Professional-level trumpet player. Volunteer music performances at community and charitable events. Serve regularly in church choir and instrumental ensemble.
- Former Treasurer of Fern Creek Baptist Church. Sunday School teacher for college-age adults. Have served as the Supervising Chairperson of the Preschool program, Moderator, and in several other leadership positions.
- Developed and coordinated “Sourcing University” curriculum of more than 40 individual classes for GE’s Appliance and Lighting business unit. Taught multiples courses within the curriculum.

**Courses Taught**

**Graduate:**

Applied Finance  
 Managerial / Corporate Finance  
 Applied Management Theory  
 Organizational Development  
 Leadership and Organizational Change  
 Operations and Strategy (Operations Management)  
 Final Capstone Course for MBA Curriculum

**Undergraduate:**

Management and Leadership  
 Personal Finance  
 Applied Finance  
 Philosophy of Corporate Culture (Change Management)  
 Quality and Project Management  
 Final Capstone Course for BSM and BSBA Curriculum

### **Professional**

Intellectual Property Protection for Purchasing  
Defensive Measures for Supply Disruptions  
Sourcing Finance  
New Supplier Onboarding  
Capacity Analysis  
Supplier Risk Management, Sole Source Controls  
Fundamentals of Leadership - Communication and Motivation Modules

### **University Service**

- Curriculum Advancement Process Initiative (CAPI) team member.  
Lead author of CAPS Program Review Process
- Devoe School of Business Dean Interview Committee
- Lilly Scholarship and Outstanding Scholar Award Committee
- Business Education Coordinating Council team member
- Faculty Development Committee
- Second writer: FINC-525 Accounting and Finance course (MBA/MSM program).  
Second writer: MGT-451 Quality and Project Management (BSM/BSBA).  
Roundtable participant for multiple courses.

### **Refereed Works**

Kendall, M. (2012). Workplace spirituality and the motivational impact of meaningful work: An experimental study. Dissertation, Capella University.

Kendall, M. (2014). The intersection of corporate social responsibility and workplace spirituality. Submitted to *Journal of Management, Spirituality, and Religion*

Kendall, M. and Hollis, M. (2014). Workplace spirituality and the motivational impact of meaningful work: An experimental study. Article submitted to *Academy of Management Journal*.