



Dr. "Dutch" Mumphord H. Kendall, IV

Profile

Accomplished business leader now pursuing a career in higher education instruction and research. Results-oriented change agent with a reputation for strategic thinking, dynamic leadership, and outstanding communication skills. Twenty years of progressive experience with demonstrated proficiency in project management, problem solving, negotiations, statistics, finance, writing, and market analysis.

Education

Bachelor of Science, Mechanical Engineering

Bachelor of Science, Economics

1990 – 1994 Rose-Hulman Institute of Tech. Terre Haute, IN
• Graduated Magna Cum Laude with a perfect 4.0 GPA in Economics

Master of Arts, Finance

1998 – 2000 Webster University Jeffersonville, IN
• Graduated Summa Cum Laude with a perfect 4.0 GPA

Master of Business Administration

2001 – 2003 Webster University Jeffersonville, IN
• Graduated Summa Cum Laude with a perfect 4.0 GPA

Doctorate of Philosophy, Organization and Management

2008 – 2012 Capella University Minneapolis, MN
• Graduated with a perfect 4.0 GPA and "Distinction Honors"

Professional Experience

Assistant Professor

4/2013 – Current Indiana Wesleyan University Louisville, KY
• Teaching Finance, Organizational Development in MBA program
• Pursuing writing and research projects in Workplace Spirituality

Consultant and Program Manager – Sourcing Initiatives

4/2013 – Current GE Appliances Louisville, KY
• Advise leadership team on special projects, develop training programs

Purchasing Manager – New Product Introductions

10/2008 – 4/2013 GE Appliances Louisville, KY
• Designed and now lead teams which build new product supply chains

Purchasing Team Leader - Plastics, Resins, and Chemicals

10/2006 – 10/2008 GE Consumer & Industrial Louisville, KY
• Recruited, trained, managed newly created \$450 MM Sourcing team

Purchasing Program Manager - Commodities Hedging and Risk

07/2006 – 10/2006 GE Consumer & Industrial Louisville, KY
• Responsible for developing and executing commodity hedging strategies

Purchasing Team Leader - Raw Materials

02/2004 – 7/2006 GE Consumer & Industrial Louisville, KY

- Managed group responsible for sourcing \$750 MM in raw materials

BlackBelt - Sourcing

08/2002 – 02/2004 GE Appliances Louisville, KY

- Used Six Sigma tools to support and execute critical company initiatives

Purchasing Team Leader - Plastic Resins and Molded Components

11/2001 – 08/2002 GE Appliances Louisville, KY

- Lead team responsible for sourcing \$230 MM in plastic parts and resins

Purchasing Team Leader - Plastic Resins

11/2000 – 11/2001 GE Appliances Louisville, KY

- Lead team responsible for sourcing \$130 MM in plastic raw materials

Purchasing Agent - Molded Plastic Components

03/1999 – 11/2000 GE Appliances Louisville, KY

- Responsible for globally sourcing \$40 MM in molded plastic parts

Purchased Material Quality Engineering Team Leader

09/1998 – 03/1999 GE Appliances Louisville, KY

- Supervised team of PMQEs to launch major NPI programs

Purchased Material Quality Engineer - New Product Introductions

06/1996 – 09/1998 GE Appliances Louisville, KY

- Used modern quality techniques to flawlessly execute NPI programs

Manufacturing Management Training Program (6-Month Rotations)

06/1994 – 06/1996 GE Louisville, KY / Fort Wayne, IN

- Purchasing Agent: Responsible for globally sourcing \$20 MM in EMD
- Work Team Leader: Responsible for asm. line performance, 70 workers
- QC Engineer: Supervised 2nd shift quality workers, solved QC problems
- Support Engineer: Responsible for equipment maintenance, line setup

**Professional
Qualifications
and Training**

- Licensed Engineer-in-Training (1994)
- GE Foundations of Leadership Course (1994)
- Technology and Processes Introduction Course (1995)
- Graduate of GE's 2-year Operations Management Leadership Program (1996)
- Structured Problem Solving Course (1996)
- Conflict Management Course (1996)
- Negotiations Strategies Course (1997)
- Workout / Facilitation Course (1997)
- Purchasing Development Course (1999)
- NAPM Certified Purchasing Manager (1999)
- Managerial Skills Development Course (2000)
- GE Management Development Course for new executives (2003)

	• Six Sigma Certified Black Belt (2004) • Hiring and Interview Skills Training (2009) • Crucial Communications Skills Course (2010) • Sourcing Legal Training – UCC, Contract Formation (2014) • Manufacturing Fundamentals of Leadership Course (2014) • Certified Trainer, Institute for Supply Management (2014)
Awards and Honors	• Achieved average overall instructor rating of 4.96/5 from students at Indiana Wesleyan University over the last 10 courses. • Recipient of Twelve GE Management Awards, a One Team Award, and Thirteen GE Stock Option Grants for Exemplary Performance. Named GE Purchasing “Change Agent of the Year” in 2003. • Graduated from Rose-Hulman with a perfect 4.0 GPA in Economics. Achieved two separate Bachelor's degrees in only a four year period. Received Wall Street Journal award for excellence in economics. • Completed doctoral research on workplace spirituality and motivation.
Other Qualifications	• Founded a biblically-based social enterprise which owned and operated two small businesses in Louisville. Acted as board member and finance advisor for four years. • Professional-level trumpet player. Volunteer music performances at community and charitable events. Serve regularly in church choir and instrumental ensemble. • Former Treasurer of Fern Creek Baptist Church. Sunday School teacher for college-age adults. Have served as the Supervising Chairperson of the Preschool program, Moderator, and in several other leadership positions. • Developed and coordinated “Sourcing University” curriculum of more than 40 individual classes for GE's Appliance and Lighting business unit. Taught multiples courses within the curriculum.
Courses Taught	<u>Graduate:</u> Applied Finance Managerial / Corporate Finance Applied Management Theory Organizational Development Leadership and Organizational Change Operations and Strategy (Operations Management) Final Capstone Course for MBA Curriculum <u>Undergraduate:</u> Management and Leadership Personal Finance Applied Finance Philosophy of Corporate Culture (Change Management) Quality and Project Management Final Capstone Course for BSM and BSBA Curriculum

Professional

Intellectual Property Protection for Purchasing
Defensive Measures for Supply Disruptions
Sourcing Finance
New Supplier Onboarding
Capacity Analysis
Supplier Risk Management, Sole Source Controls
Fundamentals of Leadership - Communication and Motivation Modules

University Service

- Curriculum Advancement Process Initiative (CAPI) team member.
Lead author of CAPS Program Review Process
- Devoe School of Business Dean Interview Committee
- Lilly Scholarship and Outstanding Scholar Award Committee
- Business Education Coordinating Council team member
- Faculty Development Committee
- Second writer: FINC-525 Accounting and Finance course (MBA/MSM program).
Second writer: MGT-451 Quality and Project Management (BSM/BSBA).
Roundtable participant for multiple courses.

Refereed Works

Kendall, M. (2012). Workplace spirituality and the motivational impact of meaningful work: An experimental study. Dissertation, Capella University.

Kendall, M. (2014). The intersection of corporate social responsibility and workplace spirituality. Submitted to *Journal of Management, Spirituality, and Religion*

Kendall, M. and Hollis, M. (2014). Workplace spirituality and the motivational impact of meaningful work: An experimental study. Article submitted to *Academy of Management Journal*.