

Higher Education Authority Contact List by State

Alabama

Alabama Community College System
PO Box 302130
Montgomery, AL 36130
☎ 334.293.4500
☎ 334.293.4505
complaints@accs.edu
<https://www.accs.edu/student-complaints/>

Alaska

Alaska Commission on Postsecondary Education
PO Box 110505
Juneau, AK 99811-0505
☎ 800.441.2962
ACPE@alaska.gov
<http://akadvantage.alaska.gov>

Arizona

Arizona State Board for Private Postsecondary Education
1740 W. Adams, Suite 3008
Phoenix, AZ 85007
☎ 602.542.5709
☎ 602.542.1253
<https://ppse.az.gov/complaint>

Arkansas

Arkansas Division of Higher Education
423 Main St., Suite 400
Little Rock, AR 72201
☎ 501.371.2000
☎ 501.371.8000
<http://www.adhe.edu/private-career-education/forms>

California

California Department of Consumer Affairs
1625 N. Market Blvd., Suite N 112
Sacramento, CA 95834
☎ 800.952.5210
dca@dca.ca.gov
<https://www.dca.ca.gov/consumers/complaints/index.shtml>

Colorado

Colorado Department of Higher Education
1600 Broadway, Suite 2200
Denver, CO 80202
☎ 303.862.3001
☎ 303.996.1329
<http://higher.ed.colorado.gov/academics/complaints/filecomplaint.asp>

Higher Education Authority Contact List by State

Connecticut

Connecticut Board of Regents for Higher Education
61 Woodland Street
Hartford, CT 06105
☎ 860.723.0000
☎ 860.723.0165
simonia@ct.edu
www.ct.edu/complaint

Delaware

Higher Education Office, Attn: SARA Student Complaints
401 Federal St., Suite #2
Dover, DE 19901
☎ 302.735.4000
dheo@doe.k12.de.us
<https://www.doe.k12.de.us/sara>

District of Columbia

State Superintendent of Education 1050 First St., NE Washington, DC 20002 ☎ 202.727.6436 osse@dc.gov http://osse.dc.gov/fldoe.org/policy/cie/file-a-complaint.stml	Dispute Resolution 810 First St. NE, 2 nd Floor Washington, DC 20002
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Florida

Commission for Independent Education
325 W Gaines Street, Suite 1414
Tallahassee, FL 32399-0400
☎ 850.245.3238
cieinfo@fldoe.gov
<http://fldoe.org/policy/cie/file-a-complaint.stml>

Georgia

Nonpublic Postsecondary Education Commission
2082 East Exchange Place, Suite 220
Tucker, GA 30084
☎ 770.414.3300
☎ 770.414.3309
<https://gnpec.georgia.gov/student-complaints>

Hawaii

Department of Commerce and Consumer Affairs
Leiopapa A Kamehameha Building
235 South Beretania Street, Room 801
Honolulu, HI 96813-2419
☎ 808.586.2630
☎ 808.586.2640
<http://cca.hawaii.gov/ocp/consumer-complaint>

Higher Education Authority Contact List by State

Idaho

Office of the State Board of Education – Colleges & Proprietary Schools
650 West State St., 3rd Floor
Boise, ID 83702
☎ 208.334.2270
☎ 208.334.2632
Harv.lyter@osbe.idaho.gov
<http://www.boardoffed.idaho.gov>

Illinois

Illinois Board of Higher Education
1 North Old State Capitol Plaza, Suite 333
Springfield, IL 62701
☎ 217.782.2551
☎ 217.782.8548
info@ibhe.org
<https://www.ibhe.org> complaints.ibhe.org

Indiana

Indiana Commission for Higher Education
101 West Ohio Street, Suite 300
Indianapolis, IN 46204
☎ 317.464.4400
☎ 317.464.4410
<http://www.in.gov/che>

Iowa

Iowa College Student Aid Commission
475 SW 5th St., Suite D
Des Moines, IA 50309
☎ 877.272.4456
☎ 515.725.3401
<http://www.iowacollegeaid.gov/studentcomplaintform>

Kansas

Kansas Board of Regents
Private Postsecondary Education Division
1000 SW Jackson St., Suite 520
Topeka, KS 66612-1368
☎ 785.430.4240
https://www.kansasregents.org/students/university_student_complaints

Kentucky

Council on Postsecondary Education
1024 Capital Center Dr., Suite 320
Frankfort, KY 40601
☎ 502.573.1555
☎ 502.573.1535
http://cpe.ky.gov/campuses/consumer_complaint.html

Higher Education Authority Contact List by State

Louisiana

Board of Regents
1201 N. 3rd St.
Baton Rouge, LA 70802
☎ 225.326.6465
☎ 800.351.4889
☎ 225.326.6499
consumerinfo@ag.louisiana.gov
<http://regents.la.gov/students-parents/student-complaint-process/>

Maine

Maine Department of Education
Special Services Team – Due Process Office
23 State House Station
August, ME 04333-0023
☎ 207.624.6644
☎ 207.624.6600
☎ 207.624.6700
<https://www.maine.gov/doe/cds/dueprocess>

Maryland

Maryland Higher Education Commission 6 North Liberty St. Baltimore, MD 21201 ☎ 410.767.3300 ☎ 800.974.0203 www.mhec.state.md.us	Office of the Attorney General Consumer Protection Division 200 Saint Paul Place Baltimore, MD 21202 ☎ 410.576.6300, 800.735.2258 www.marylandattorneygeneral.gov/pages/complaints/general.aspx
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Massachusetts

Department of Higher Education
One Ashburton Place, Room 1401
Boston, MA 02180
☎ 617.994.6950
<http://www.mass.edu/forstufam/complaints/complaints.asp>

Michigan

The Michigan Department of Labor & Economic Growth
Office of Postsecondary Services
Victor Office Center, 3rd floor
201 North Washington Square
Lansing, MI 48913
☎ 833.633.5788
☎ 517.355.4565
http://www.michigan.gov/mde/0,4615,7-140-37818_35057_35058-388644--,00.html

Higher Education Authority Contact List by State

Minnesota

Office of Higher Education
Registration and Licensing
1450 Energy Park Dr., Suite 350
St. Paul, MN 55108
☎ 651.642.0584
☎ 800.657.3866
☎ 651.642.0675
<https://www.ohe.state.mn.us/mPg.cfm?pageID=2149>

Mississippi

Mississippi Commission on College Accreditation
3825 Ridgewood Rd
Jackson, MS 39211
☎ 601.432.6372
☎ 601.432.6225
www.mississippi.edu/mcca/downloads/studentcomplaintform.pdf

Missouri

Missouri Department of Higher Education
205 Jefferson St.
Jefferson City, MO 65102-1469
☎ 573.751.2361
☎ 800.473.6757
info@dhe.mo.gov
<http://dhewd.mo.gov/policies/documents/POLICYONCOMPLAINTRESOLUTION-reviseddraft.pdf>

Montana

Montana University System
Board of Regents
PO Box 203201
Helena, MT 59620-32010
☎ 406.449.9124
<http://mus.edu/board/>

Nebraska

Coordinating Commission for Postsecondary Education
PO Box 95005
Lincoln, NE 68509-5005
☎ 402.471.2847
☎ 402.471.2886
<https://ccpe.nebraska.gov/student-complaints-against-postsecondary-institutions>

Nevada

Commission on Postsecondary Education
8778 South Maryland Parkway, Suite 115
Las Vegas, NV 89123
☎ 702.486.7330
☎ 702.486.7340
http://cpe.nv.gov/students/students_Home/

Higher Education Authority Contact List by State

New Hampshire

New Hampshire Department of Education
101 Pleasant Street
Concord, NH 03301-3494

☎ 603.271.2555

<http://www.nh.gov/postsecondary/complaints>

New Jersey

New Jersey Higher Education Student Assistance Authority

☎ 800.792.8670

☎ 609.588.3226

New Jersey Division of Consumer Affairs, Office on Consumer Protection
124 Halsey St

Newark, NJ 07102

☎ 973.504.6200

askconsumeraffairs@dca.lps.state.nj.us

<http://www.njconsumeraffairs.gov/pages/file-a-complaint-old.aspx>

New Mexico

Higher Education Department

2044 Galisteo Street, Suite 4

Santa Fe, NM 87505

☎ 505.476.8400

☎ 505.476.8453

<http://www.hed.state.nm.us/students-parents/student-complaints>

New York

New York State Education Department, Office of College and University Evaluation
Education Building, 5 North Mezzanine

89 Washington Ave

Albany, NY 12234

☎ 518.486.3633

hedepcom@nysed.gov

www.nysed.gov/essa/new-york-state-essa-funded-programs-complaint-procedures

North Carolina

Postsecondary Education Complaints, North Carolina General Administration

910 Raleigh Road

Chapel Hill, NC 27515

☎ 919.716.6000

studentcomplaint@northcarolina.edu

<https://www.northcarolina.edu/complaints>

North Dakota

Department of Career and Technical Education

State Capitol – 15th Floor

600 East Blvd Ave, Department 270

Bismarck, ND 58505-0610

☎ 701.328.3180

☎ 701.328.1255

cte@nd.gov

<http://www.nd.gov/cte>

Higher Education Authority Contact List by State

Ohio

Ohio Board of Regents
25 South Front St.
Columbus, OH 43215-3414
☎ 614.466.6000
☎ 614.466.5866
mexline@highered.ohio.gov
www.ohiohighered.org/students/complaints

Oklahoma

Oklahoma State Regents for Higher Education
655 Research Parkway, Suite 200
Oklahoma City, OK 73104
☎ 405.225.9100
<http://www.okhighered.org/current-college-students/complaints.shtml>

Oregon

Office of Degree Authorization
255 Capitol St. NE
Salem, OR 97310
☎ 503.947.5716
Info.pps@state.or.us
<https://www.oregon.gov/highered/institutions-programs/private/pages/office-degree-authorization.aspx>

Pennsylvania

Division of Higher & Career Education
333 Market St., 12th Floor
Harrisburg, PA 17126-0333
☎ 717.783.8228
☎ 717.722.3622
Ra-collunivseminfo@pa.gov
<https://www.education.pa.gov/postsecondary-adult/collegecareer/pages/students-complaints.aspx>

Rhode Island

RI Office of the Postsecondary Commissioner
560 Jefferson Blvd., Suite 100
Warwick, RI 02886
☎ 401.736.1100
☎ 401.732.3541
https://www.riopc.edu/page/student_complaint/

South Carolina

South Carolina Commission on Higher Education
1122 Lady Street, Suite 300
Columbia, SC 29201
☎ 803.737.2260
☎ 803.737.2297
<http://www.che.sc.gov>

Higher Education Authority Contact List by State

South Dakota

South Dakota Board of Regents
306 E. Capitol Ave
Pierre, SD 57501
☎ 605.773.3455
☎ 605.773.5320
Katie.hubbart@sdbor.edu
<https://www.sdbor.edu/administrative-offices/academics/SD-SARA/Pages/default.aspx>

Tennessee

Higher Education Commission
404 James Robertson Parkway, Suite 1900, Attn: DPSC Complaints
Nashville, TN 37243
☎ 615.741.5293
☎ 615.532.8845
Judy.woodruff@tn.gov
<http://www.tn.gov/thec/bureaus/student-aid-and-compliance/postsecondary-state-authorization/request-for-complaint-review.html>

Texas

Higher Education Coordinating Board, Office of General Counsel
PO Box 12788
Austin, TX 78711-2788
☎ 512.427.6101
studentcomplaints@thecb.state.tx.us
www.thecb.state.tx.us/index.cfm?objectid=989FE9A0-2213-11E8-BC500d50560100A9

Utah

Utah Department of Commerce
Division of Consumer Protection
PO Box 146704
Salt Lake City, UT 84114
☎ 801.530.6601
☎ 800.721.SAFE
☎ 801.530.6001
<http://consumerprotection.utah.gov/complaints/manual.html>

Vermont

Agency of Education
219 North Main St., Suite 402
Barre, VT 05641
☎ 802.479.1030
Aoe.edinfo@vermont.gov
<https://education.vermont.gov/student-support/special-education/laws-and-regulations/dispute-resolution>

Higher Education Authority Contact List by State

Virginia

State Council of Higher Education for Virginia
Private and Out-of-State Postsecondary Education
101 N 14th St., 10th Floor
James Monroe Bldg
Richmond, VA 23219-3665

☎ 804.225.2600

☎ 804.371.2285

☎ 804.225.2604

<http://www.schev.edu/index/students-and-parents/resources/student-complaints>

Washington

Student Achievement Council
917 Lakeridge Way SW
Olympia, WA 98502

☎ 360.753.7800

☎ 360.753.7869

☎ 360.704.6203

Complaints@wsac.wa.gov

<https://www.wsac.wa.gov/student-complaints>

West Virginia

West Virginia Higher Education Policy Commission
1018 Kanawha Blvd East, Suite 700
Charleston, WV 25301-2800

☎ 304.558.2201

☎ 304.558.5719

<http://wvhepcnew.wvnet.edu/>

Wisconsin

Wisconsin Educational Approval Board
1822 Madison Yards Way
Madison, WI 53705

☎ 608.266.2112

☎ 608.264.8477

DSPSEAP@wisconsin.gov

<http://dsps.wi.gov/pages/programs/educationalapproval/student.aspx>

Wyoming

Wyoming Department of Education
122 W. 25th St., Suite E200
Cheyenne, WY 82002-0050

☎ 307.777.7675

☎ 307.777.6234

<https://edu.wyoming.gov/blog/2018/12/06/student-complaint-form/>